Practice Management Software Comparison
State Bar of Arizona Practice 2.0

Product Name								
Clio	Cosmolex	File Vine	Firm Central	Firm Manager	MyCase	Practice Panther	Rocket Matter	Zola Suite
Website								
https://www.goclio.com	www.cosmolex.com	www.filevine.com	http://legalsolutions.thomsonreuters.com/law-products/solutions/firm-central	http://firmmanager.com	http://www.mycase.com	http://www.practicepanther.com/	http://www.rocketmatter.com	https://zolasuite.com
Pricing								
$39, $59, or $99 per user per month depending on features selected (*plus discount through the State Bar of Arizona, Member Benefits)	$49 per user per month annually or $59 per user per month if month-to-month Free account for external accountant or bookkeeper	$59 per user per month (discounts for paying up front or for firms of 10+ lawyers)	$40-$105 per user per month depending on the level of service selected ($40 basic, $65 basic + time and billing, $105 basic + time and billing + deadline assistant)	$29-$44 per user per month depending on the features selected ($29 Starter plan and $44 Essentials Plan which adds role-based permissions, QuickBooks integration, reporting, and customizable templates)	$39 per user per month (attorney) $29 per user per month (staff)	$39 per user per month (billed annually) or $49 per user per month (month-to-month)	$60 per user per month (with discounts depending on whether it is paid quarterly or annually)	Solo Accounts $49 per user per month (annually) or $59 per user per month (month-to-month). Attorney accounts (non-solo) $68 per user per month (annually) or $88 per user per month (month-to-month). Support Staff $34 per user per month (annually) or $44 per user per month (month-to-month)

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Features								
Contact management	Contact management	Contact management	Contact management	Contact management	Contact management	Contact management	Contact management	Contact management
Timekeeping	Timekeeping		Timekeeping	Timekeeping	Timekeeping	Timekeeping	Timekeeping	Timekeeping
Billing	Billing	Billing	Billing	Billing	Billing	Billing	Billing	Billing
Document management	Document management	Document management	Document management	Document management	Document management	Document management	Document management	Document management
Calendaring	Calendaring	Calendaring	Calendaring	Calendaring	Calendaring	Calendaring	Calendaring	Calendaring
Rules based calendaring			Rules based calendaring					
Payment processing	Payment processing	Payment processing		Payment processing	Payment processing	Payment processing	Payment processing	Payment processing
Client portal			Client portal		Client portal	Client portal	Client portal	Client portal
	Email management				Email management (through integration)	Email management	Email management	Email management
	Document automation	Document automation	Document automation	Document automation	Document automation	Document automation	Document automation	
	Trust accounting including three-way reconciliation					Trust accounting including three-way reconciliation		Trust accounting including three-way reconciliation
Integrations								
Office 365	MS Outlook	Office 365	MS Outlook	Office 365	MS Outlook	MS Outlook and Office 365	MS Outlook	
QuickBooks				QuickBooks	QuickBooks	QuickBooks	QuickBooks (Online version)	
Does it offer a free trial?								
Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Is it cloud based?								
Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes

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How can it be accessed?								
Web browser	Web browser	Web browser	Web browser	Web browser	Web browser	Web browser	Web browser	Web browser
Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site	Mobile enabled site
Android app					Android app	Android app	Android app	Android app
iPhone app					iPhone app	iPhone app	iPhone app	iPhone app
What are its security features?								
Multi-factor authentication	Multi-factor authentication				Multi-factor authentication	Multi-factor authentication	Multi-factor authentication	
Encrypted, not specified about whether data is encrypted in-transit and at rest	Encryption in-transit	Encryption in-transit	Encryption in-transit	Encryption in-transit	Encryption in-transit	Encryption in-transit	Encryption in-transit	Encrypted, not specified about whether data is encrypted in-transit and at rest
	Encryption at-rest	Encryption at-rest	Encryption at-rest	Encryption at-rest	Encryption at-rest	Encryption at-rest	Encryption in-transit	
Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers	Data stored on multiple servers
	Service will notify user if there has been a request for data when permitted				Service will notify user if there has been a request for data when permitted		Service will notify user if there has been a request for data when permitted	
What support is available?								
Phone	Phone	Phone	Phone	Phone	Phone	Phone	Phone	Phone
Live chat							Live chat	
		Email		Email		Email	Email	Email
Webinars								
Online support base						Online support base		
Free support	Free support	Free support, each user assigned a customer service engineer	Free support		Free support	Free support; each customer assigned a dedicated account manager	Free support, each user is assigned a devoted success specialist. One on one trainings are available	Free support
How much does onboarding cost?								
	Free					Free	Free	

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What is the company's longevity?								
Since 2008			A Thompson Reuters' (Westlaw) product	A LexisNexis product	Since 2010		Since 2008	
How is a user's data handled?								
Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data	Users may obtain a copy of their data
Each user's data is kept separate	Each user's data is kept separate							
How many users are there?								
	1,000+		3,000+		Over 6,000 small firms	Used in over 25 countries	1,000+	

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What features stand out?								
A number of integrations to popular services are offered (e.g. Ruby Receptionist and LawPay)	Three way reconciliation for trust accounts; dedicated conflicts checker; free onboarding; designed so that users do not need a separate accounting software	Allows you to send, receive, and keep a record of text messages from the web; document signing feature; highly customizable; geared toward personal injury lawyers	Integrates with Westlaw and its products; Creates deadlines based on court rules; Robust document and form builder	Integrates with Lexis Nexis products; tailored to virtual law practices; integrates with a large number of providers (e.g. ADP)	Complimentary invoicing and client payments; Client portal; Robust document assembly platform	Three way reconciliation for trust accounts; Numerous integrations; Dedicated conflicts checker	Robust time and billing capabiliities; Payment processing; Customer service and walking through the programs	Trust accounting; three way reconciliation; built in email and document management

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